



## *An NGFN Webinar*



# STATE OF THE FOOD HUB

## A SUMMARY OF THE 2013 NATIONAL FOOD HUB SURVEY RESULTS

September 19, 2013

# Presentation Outline



- Technical Orientation
- **Welcome / Introduction**

## **John Fisk**

*Wallace Center at Winrock International*



## **Jeff Farbman**

*Wallace Center at Winrock International*



- The Survey: Motivation
- The Survey: Findings
- The Survey: Implications
- Questions and Answers
- Upcoming Opportunities, etc.

## WALLACE CENTER AT WINROCK INTERNATIONAL

- Market based solutions to a 21<sup>st</sup> Century food system
- Work with multiple sectors – business, philanthropy, government
- Healthy, Green, Affordable, Fair Food
- Scaling up Good Food



# NATIONAL GOOD FOOD NETWORK: VISION



WALLACE CENTER  
WINROCK INTERNATIONAL





# NATIONAL GOOD FOOD NETWORK: GOALS

## Supply Meets Demand

- There is abundant good food (healthy, green, fair and affordable) to meet demands at the regional level.

## Information Hub

- The National Good Food Network (NGFN) is the go to place for regional food systems stories, methods and outcomes.

## Policy Change

- Policy makers are informed by the results and outcomes of the NGFN and have enacted laws or regulation which further the Network goals.

<http://ngfn.org> | [contact@ngfn.org](mailto:contact@ngfn.org)



# FOOD HUB COLLABORATION

WALLACE CENTER  
WINROCK INTERNATIONAL



## NATIONAL GOOD FOOD NETWORK



W WALLACE CENTER  
WINROCK INTERNATIONAL



W WALLACE CENTER  
WINROCK INTERNATIONAL



# Presentation Outline



- Technical Orientation
- Welcome / Introduction

- **The Survey: Motivation**

**Rich Pirog**

*Center for Regional Food Systems,  
Michigan State University*



- The Survey: Findings
- The Survey: Implications
- Questions and Answers
- Upcoming Opportunities, etc.



# THE 2013 NATIONAL FOOD HUB SURVEY

## WHY THE SURVEY? WHY THE PARTNERSHIP?

---

**Rich Pirog – Senior Associate Director  
MSU Center for Regional Food Systems**



MSU CENTER *for* REGIONAL FOOD SYSTEMS







# WHY A NATIONAL SURVEY OF FOOD HUBS?

---

*“Learn from the past, live in the present, plan for the future”*

**Audrey Farrell**

*“If you don’t know where you are going, any road will get you there”*

**Lewis Carroll**

## WHY THE SURVEY?

- Growing number of food hubs across U.S.
- Lack of information on characteristics and overall performance
- Need reliable information to inform investment, policy
- Baseline of time series data set on food hub operations
- Help inform local networks (such as MI Food Hub Network)

## THE PARTNERSHIP

- **MSU Center for Regional Food Systems**
- **Wallace Center at Winrock International**
- **USDA's key role**
- **NGFN Food Hub Collaboration**

# Presentation Outline



- Technical Orientation
- Welcome / Introduction
- The Survey: Motivation

## **The Survey: Findings**

**Micaela Fischer**  
*Center for Regional Food Systems,  
Michigan State University*



- The Survey: Implications
- Questions and Answers
- Upcoming Opportunities, etc.



# FINDINGS OF THE 2013 NATIONAL FOOD HUB SURVEY

---

Micaela Fischer  
Graduate Affiliate, CRFS  
[fisch208@msu.edu](mailto:fisch208@msu.edu)



MSU CENTER *for* REGIONAL FOOD SYSTEMS





# ABOUT THE SURVEY

---

**What:** A national survey of food hubs conducted by MSU Center for Regional Food Systems in association with the Wallace Center. USDA assisted in the development of the survey.

**Purpose:** Investigation into food hub financial viability, economic impact, healthy food access, challenges faced, and emerging market opportunities.

**When:** Conducted during February and March 2013. Collected data from food hubs on 2012 calendar year operations.

# ABOUT THE SURVEY

---

## Who Was Surveyed:

- Hubs from NGFN's Food Hub Collaboration's list of food hubs (totaled 222 hubs in early 2013)
- Any other, self identified food hubs
- Used the Collaboration's (USDA's) working definition of a food hub in the survey:
- *"A business or organization that actively manages the aggregation, distribution, and marketing of source-identified food products primarily from local and regional producers to strengthen their ability to satisfy wholesale, retail, and institutional demand."*

# ABOUT THE SURVEY

---

## Who Was Surveyed:

- Hubs from NGFN's Food Hub Collaboration's list of food hubs (totaled 222 hubs in early 2013)
- Any other, self identified food hubs
- Used the Collaboration's (USDA's) working definition of a food hub in the survey:
  - *"A business or organization that actively manages the aggregation, distribution, and marketing of source-identified food products primarily from local and regional producers to strengthen their ability to satisfy wholesale, retail, and institutional demand."*
- 125 food hubs responded to the survey, 107 response sets were useable.

# THANK YOU!

---

...To the 125 food hubs that submitted responses

...To the 5 food hubs that pilot tested the survey

...To all who provided input during the development of the survey

...To all who helped recruit participants

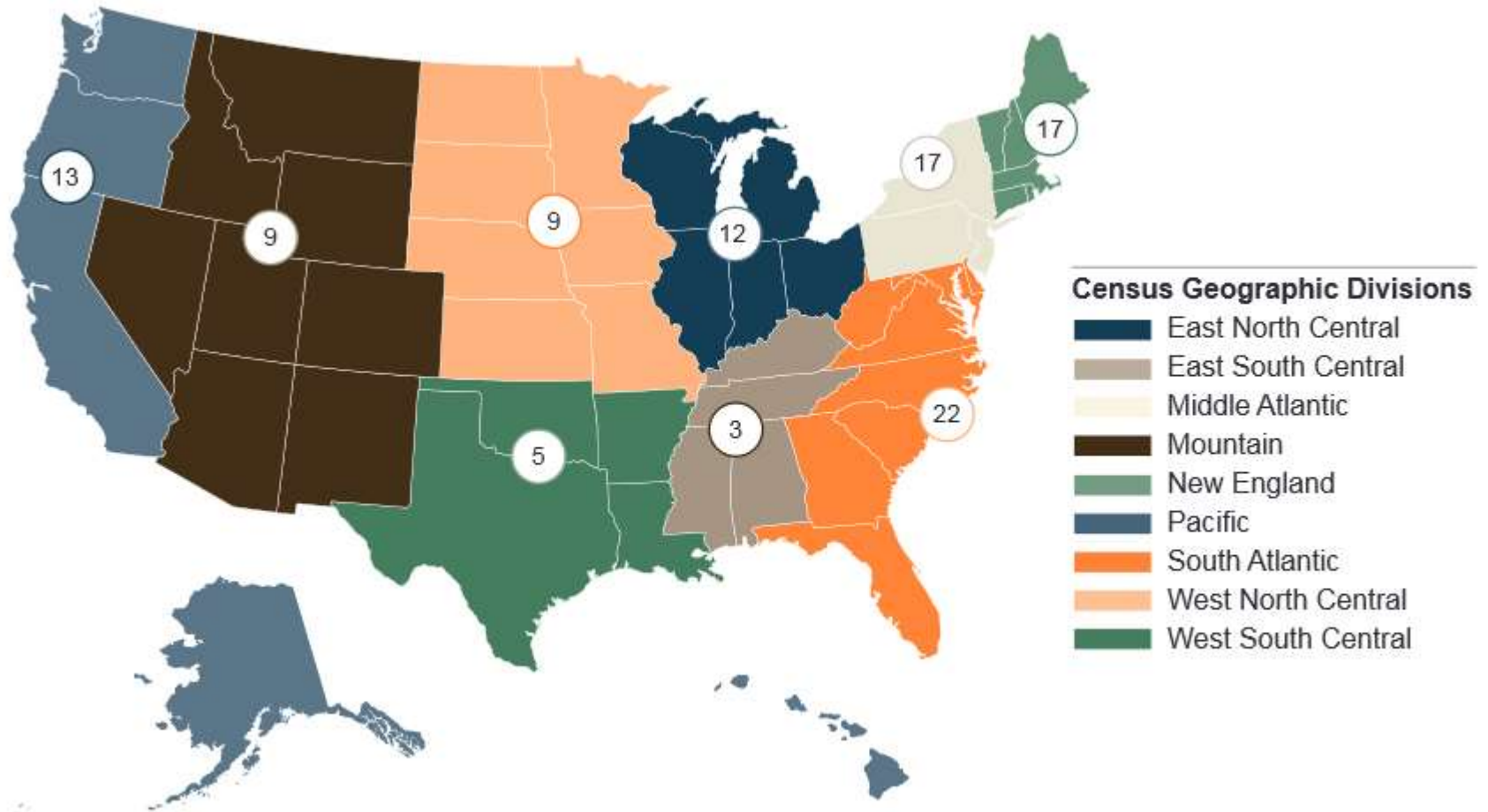
...To the expert peer reviewers

... To NGFN for this webinar!



# ABOUT THE RESPONDENTS

## Geographic Distribution:



# ABOUT THE RESPONDENTS

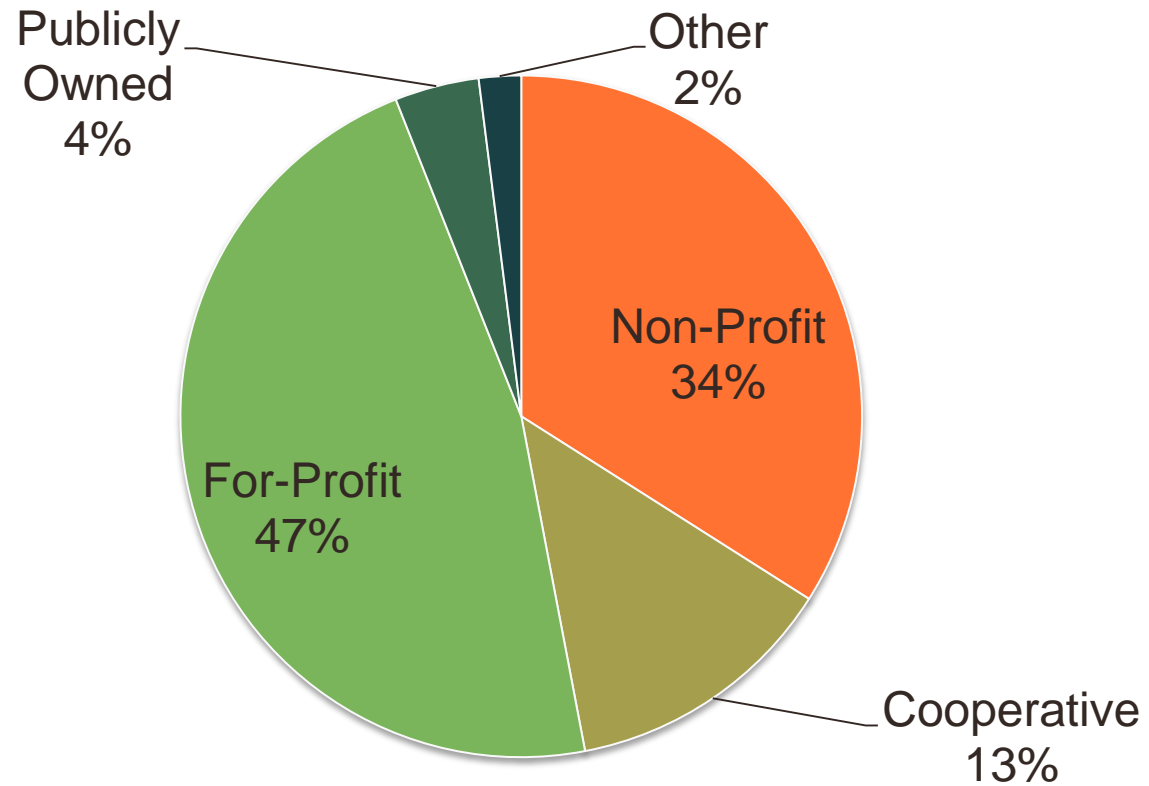
---

## Metro vs. Nonmetro counties:

	N	Percent of hubs	County Type
Metropolitan Counties	51	48%	In metro areas of 1 million population or more
	18	17%	In metro areas of 250,000 to 1 million population
	11	10%	In metro areas of fewer than 250,000 population
Nonmetropolitan Counties	8	7%	Urban population of 20,000 or more, adjacent to a metro area
	3	3%	Urban population of 20,000 or more, not adjacent to a metro area
	8	7%	Urban population of 2,500 to 19,999, adjacent to a metro area
	6	6%	Urban population of 2,500 to 19,999, not adjacent to a metro area
	2	2%	Completely rural or less than 2,500 urban population, adjacent to a metro area
	0	0%	Completely rural or less than 2,500 urban population, not adjacent to a metro area

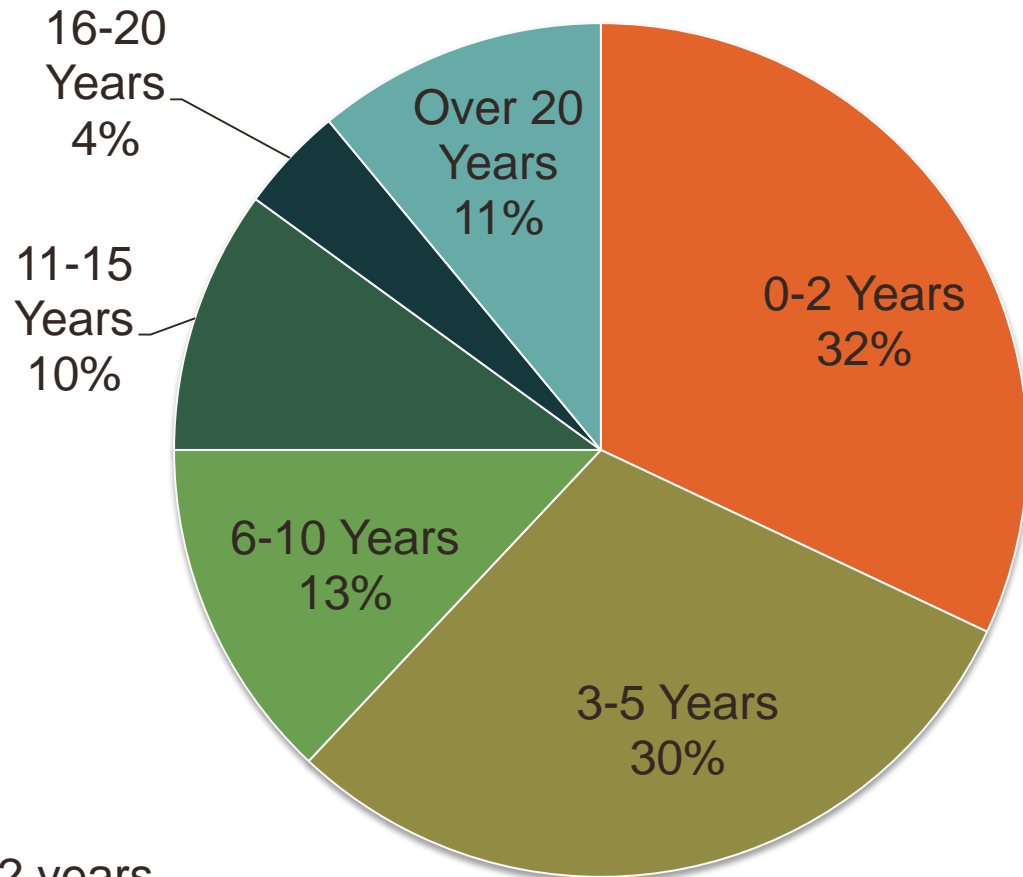
# ABOUT THE RESPONDENTS

## Operational Structure (N=107)



# ABOUT THE RESPONDENTS

## Years in Operation (N=106)



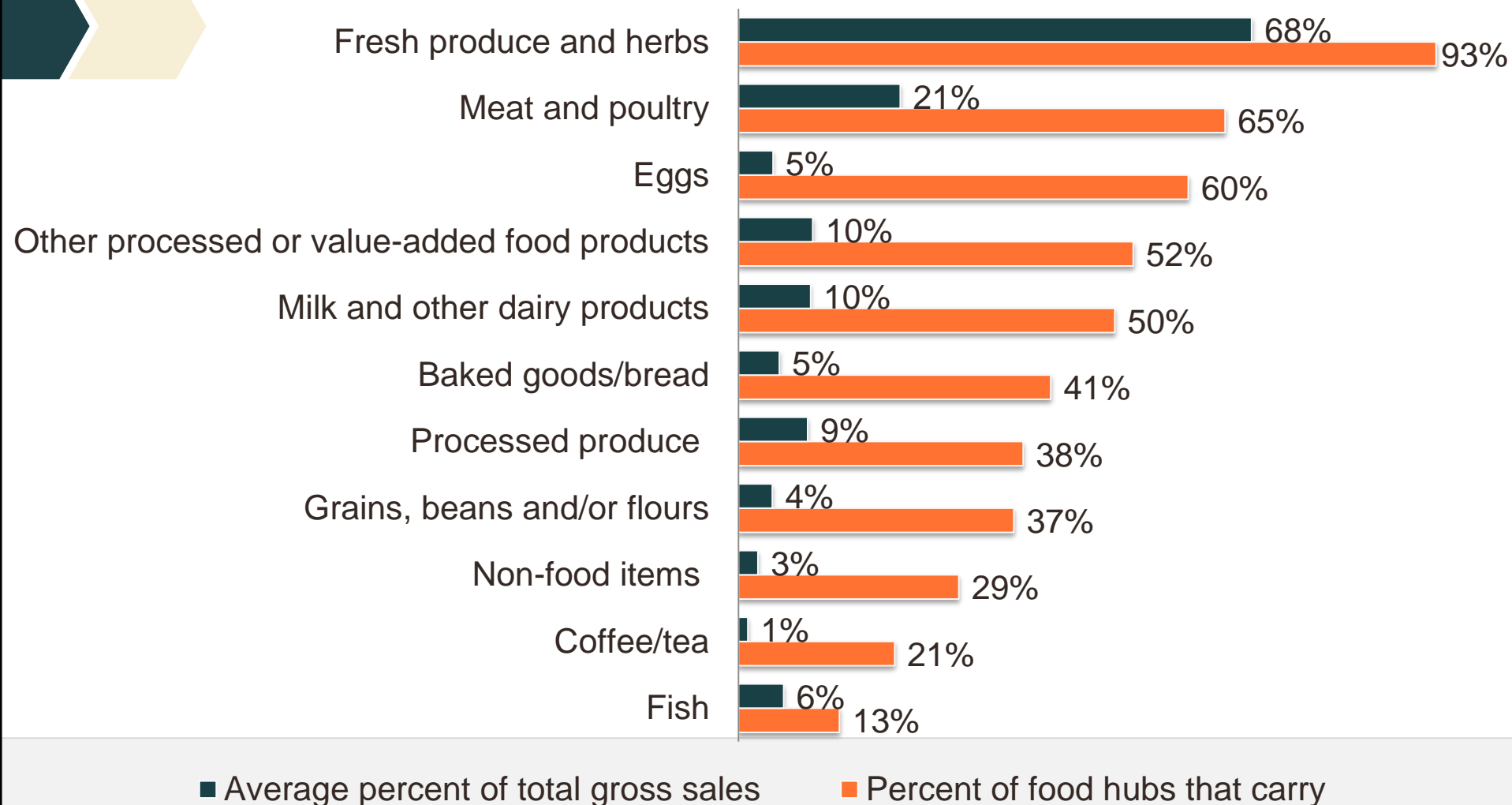
**Average:** 11 years

**Median:** 4 years

**Range:** Less than 1 year to 142 years

# ABOUT THE RESPONDENTS

## Types of products sold (N=81)



# ABOUT THE RESPONDENTS

## Employees

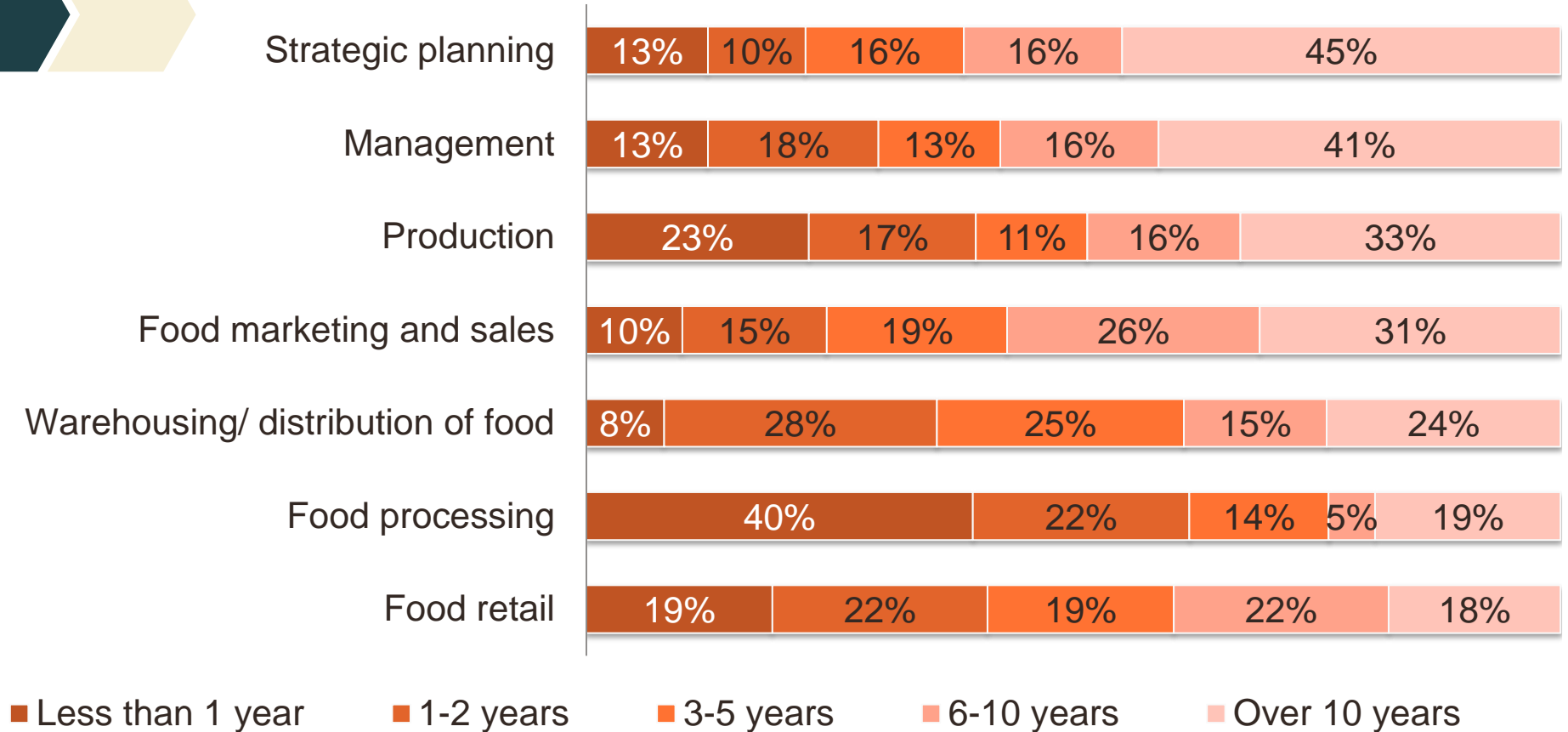
- The 82 food hubs that responded to the question about numbers of employees had, in sum, 787 full-time, year-round workers.

	Full-time	Part-time	Seasonal
Average	11	3	5
Median	2	2	1
Range	0 to 155	0 to 15	0 to 59

- 58 hubs had at least one part-time employee and 33 hubs at least one seasonal employee.

# ABOUT THE RESPONDENTS

## Management Skills (N=91)



# FINDINGS: FOOD HUB PRODUCERS

---

- **Numbers of Producers/Suppliers (N=79)**

<b>Average:</b> 80
<b>Median:</b> 36
<b>Range:</b> 5 to 2000

- **On average, food hubs reported that:**

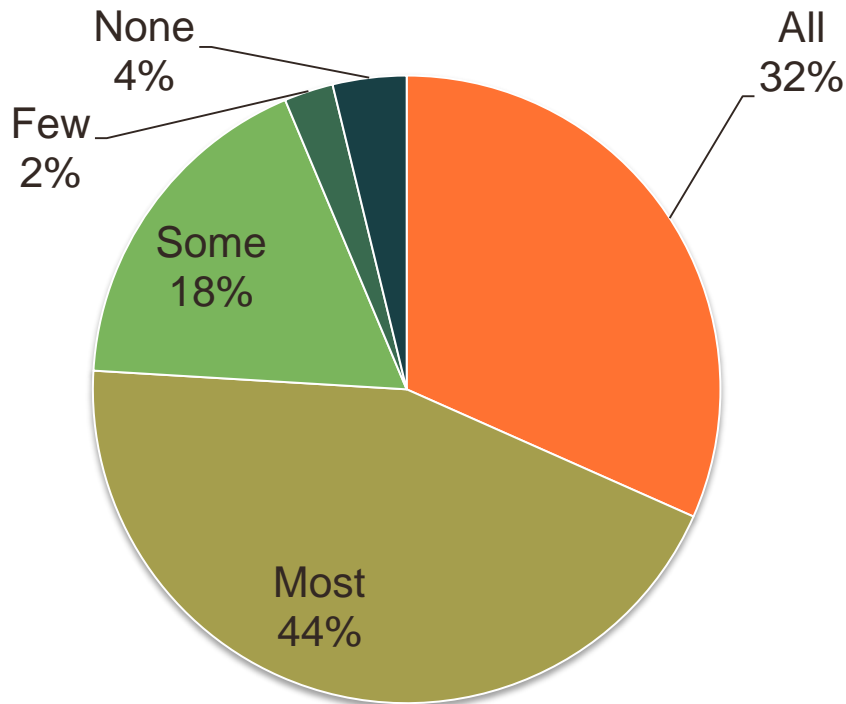
- 29% of their producers were women
- 21% of their producers were people of color
- 26% had been in operation for less than 10 years



# FINDINGS: FOOD HUB PRODUCERS

## Small and Mid-Sized Producers (N=79)

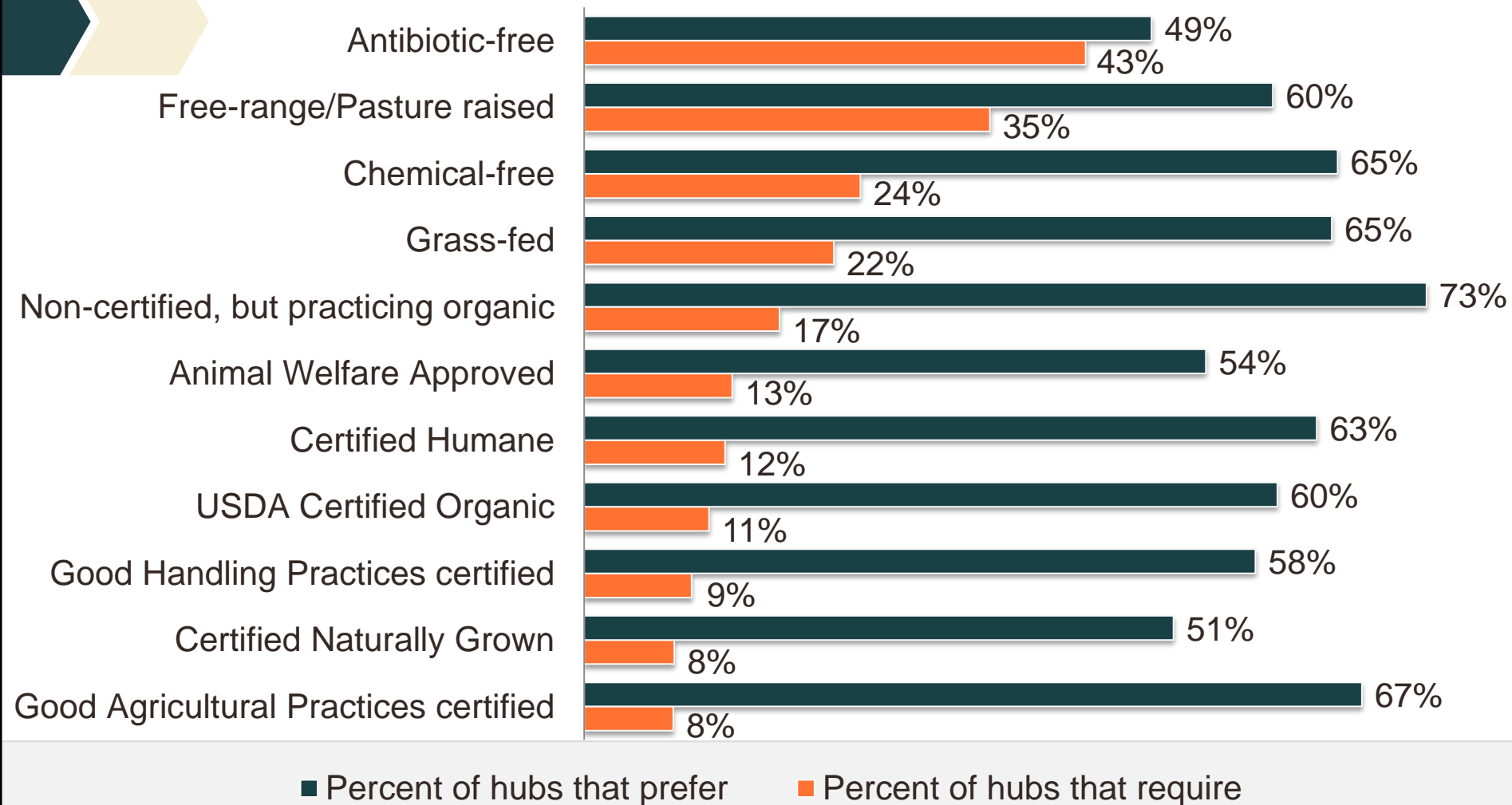
*Generally speaking, farms and ranches with gross annual sales less than \$500,000.*



**On average, 60% of a food hub's total gross sales**

# FINDINGS: FOOD HUB PRODUCERS

## Producer Practices (N=74)



# FINDINGS: FOOD HUB PRODUCERS

## Changes in Producer's Practices (N=78)

Diversified their product offerings

51%

48%

15%

6%

Extended their growing season

45%

37%

18%

8%

Adopted more sustainable production methods

40%

37%

20%

19%

Increased financial literacy and/or business acumen

35%

40%

13%

20%

Hired additional people

31%

39%

18%

18%

Increased acreage

31%

47%

17%

13%

Became GAP certified

11%

20%

48%

23%

■ All or Most

■ Some

■ Few or None

■ Unsure

# FINDINGS: FOOD HUB CUSTOMERS

## Food hub customers (N=82)

	Percent of hubs that sell to	Average percent of total gross sales
Hub's own storefront retail	20%	58%
Online store	16%	51%
CSA	29%	49%
Restaurants, caterers or bakeries	58%	33%
Farmers markets	18%	32%
Large supermarkets or supercenters	27%	29%
Food cooperatives	24%	27%
Distributors	24%	18%
Corner Stores/small grocery stores	39%	14%
K-12 school food service	35%	11%
Colleges/Universities	27%	9%
Buying clubs	24%	7%
Hospitals	22%	7%

# FINDINGS: FOOD HUB CUSTOMERS

## Food hub customers (N=82)

	Percent of hubs that sell to	Average percent of total gross sales
Hub's own storefront retail	20%	58%
Online store	16%	51%
CSA	29%	49%
Restaurants, caterers or bakeries	58%	33%
Farmers markets	18%	32%
Large supermarkets or supercenters	27%	29%
Food cooperatives	24%	27%
Distributors	24%	18%
Corner Stores/small grocery stores	39%	14%
K-12 school food service	35%	11%
Colleges/Universities	27%	9%
Buying clubs	24%	7%
Hospitals	22%	7%

# FINDINGS: FOOD HUB CUSTOMERS

## Food hub customers (N=82)

	Percent of hubs that sell to	Average percent of total gross sales
Hub's own storefront retail	20%	58%
Online store	16%	51%
CSA	29%	49%
Restaurants, caterers or bakeries	58%	33%
Farmers markets	18%	32%
Large supermarkets or supercenters	27%	29%
Food cooperatives	24%	27%
Distributors	24%	18%
Corner Stores/small grocery stores	39%	14%
K-12 school food service	35%	11%
Colleges/Universities	27%	9%
Buying clubs	24%	7%
Hospitals	22%	7%

# FINDINGS: FOOD HUB FINANCES


## Revenue (*N*=104)

Revenue for 2012	
Average	\$3,284,632
Median	\$450,000
Range	\$1,500 to \$75 million

Revenue was significantly correlated with years in operation, with older hubs tending to have larger total revenue than younger hubs.

# FINDINGS: FOOD HUB FINANCES

---



**Business  
Efficiency  
Ratio** = **Expenses  
Revenue**

**On average, the business efficiency ratio was 1.07 and the median was 1.00 for all hubs.  
(Range was .04 to 6.79)**



# FINDINGS: FOOD HUB FINANCES

---

## Business efficiency ratios

### *By Operational Structure*

	N	Avg.	Median	Range
All hubs	75	1.09	1.00	0.04 – 6.79
Non-profits	29	1.20	1.00	0.04 – 6.79
Cooperatives	12	0.94	1.00	0.11 – 1.85
For-profits	34	1.06	1.00	0.33 – 3.53

# FINDINGS: FOOD HUB FINANCES

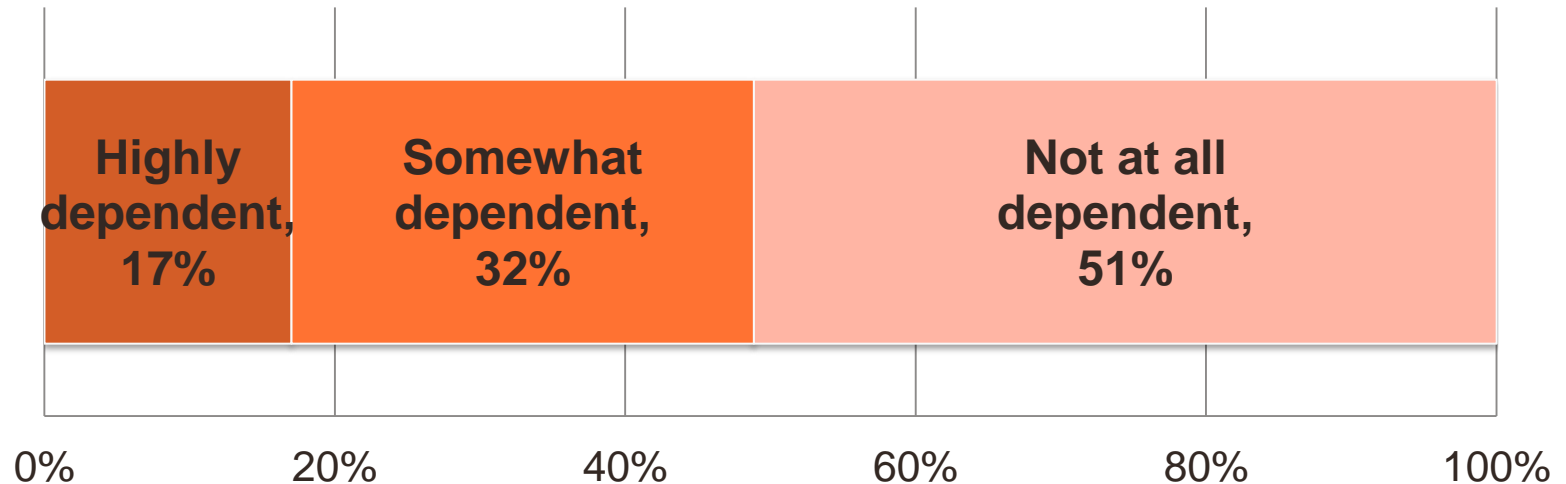
## Business efficiency ratios

### *By Years in Operation*

	<b>N</b>	<b>Avg.</b>	<b>Median</b>	<b>Range</b>
<b>All hubs</b>	77	1.09	1.00	0.04 – 6.79
<b>0-2 Years</b>	24	1.14	1.00	0.11 - 4.21
<b>3-5 Years</b>	24	1.03	1.00	0.04 - 3.53
<b>6-10 Years</b>	8	1.68	1.05	0.29 - 6.79
<b>11-15 Years</b>	7	0.89	1.00	0.09 - 1.10
<b>16-20 Years</b>	4	0.82	0.96	0.33 - 1.01
<b>Over 20 Years</b>	10	0.74	0.94	0.17 - 1.00

# FINDINGS: RELIANCE ON GRANT FUNDING

How dependent are food hubs on grant funding from public and/or private sources to carry out core food hub functions (aggregation, distribution and marketing of local food products) ( $N=88$ )?



# FINDINGS: RELIANCE ON GRANT FUNDING

---

## Factors with significant relationship to reliance on grants:

**Operational Structure** – Nonprofits more likely to be highly reliant on grant funding than other types of hubs.

**Number of producers** – Hubs with more producers tended to be less reliant on grants.

# FINDINGS: RELIANCE ON GRANT FUNDING

---

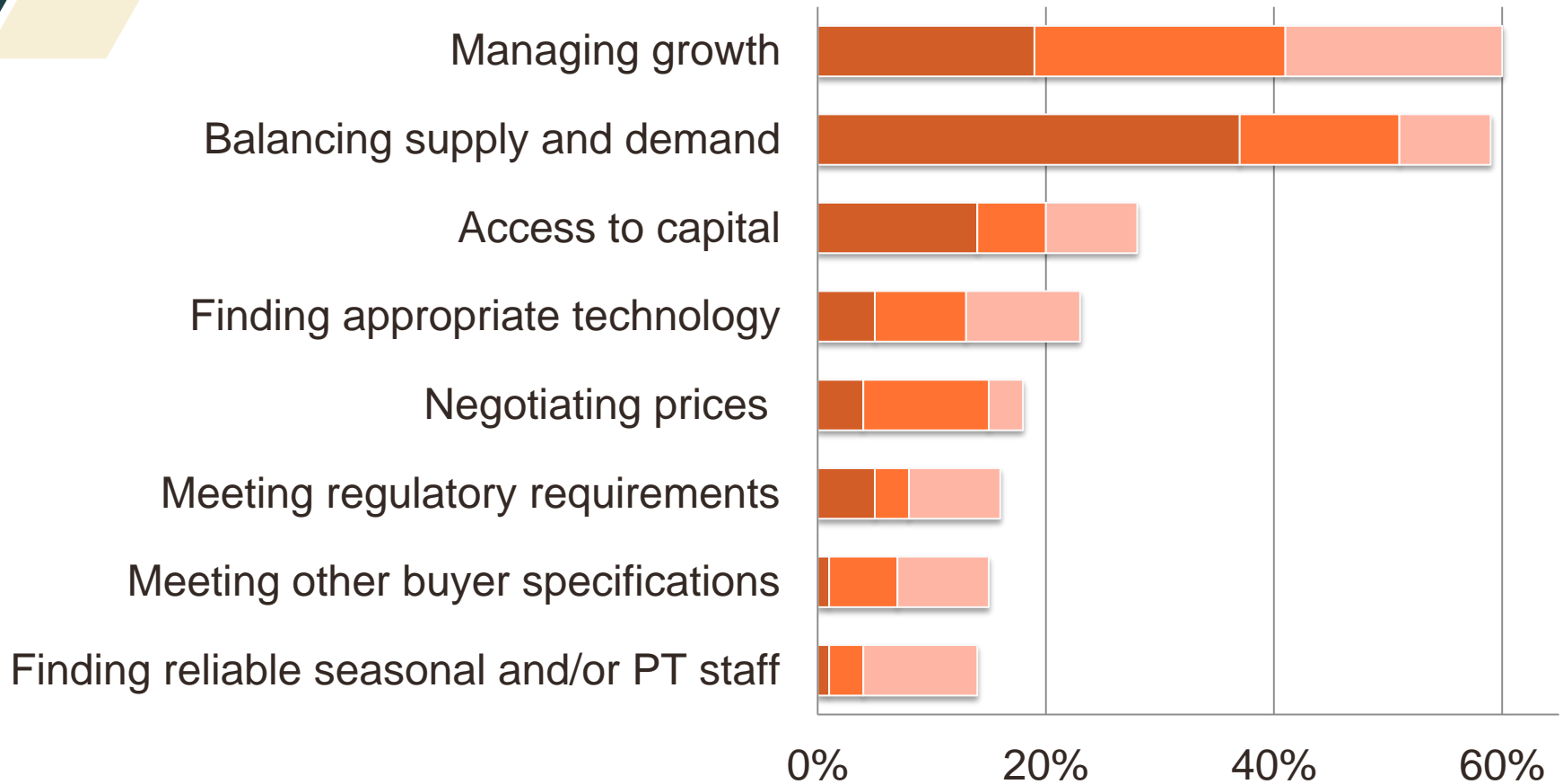
## Factors with significant relationship to reliance on grants (cont'd)

### Some Activities -

- Employment opportunities for youth
- Accepting and/or matching SNAP benefits
- Nutrition or cooking education
- Mobile market
- Food safety and/or GAP training
- Production and post-harvest handling training
- Branding or labeling products
- Demonstration or incubator farm
- Brokering services

# FINDINGS: CHALLENGES & BARRIERS TO GROWTH

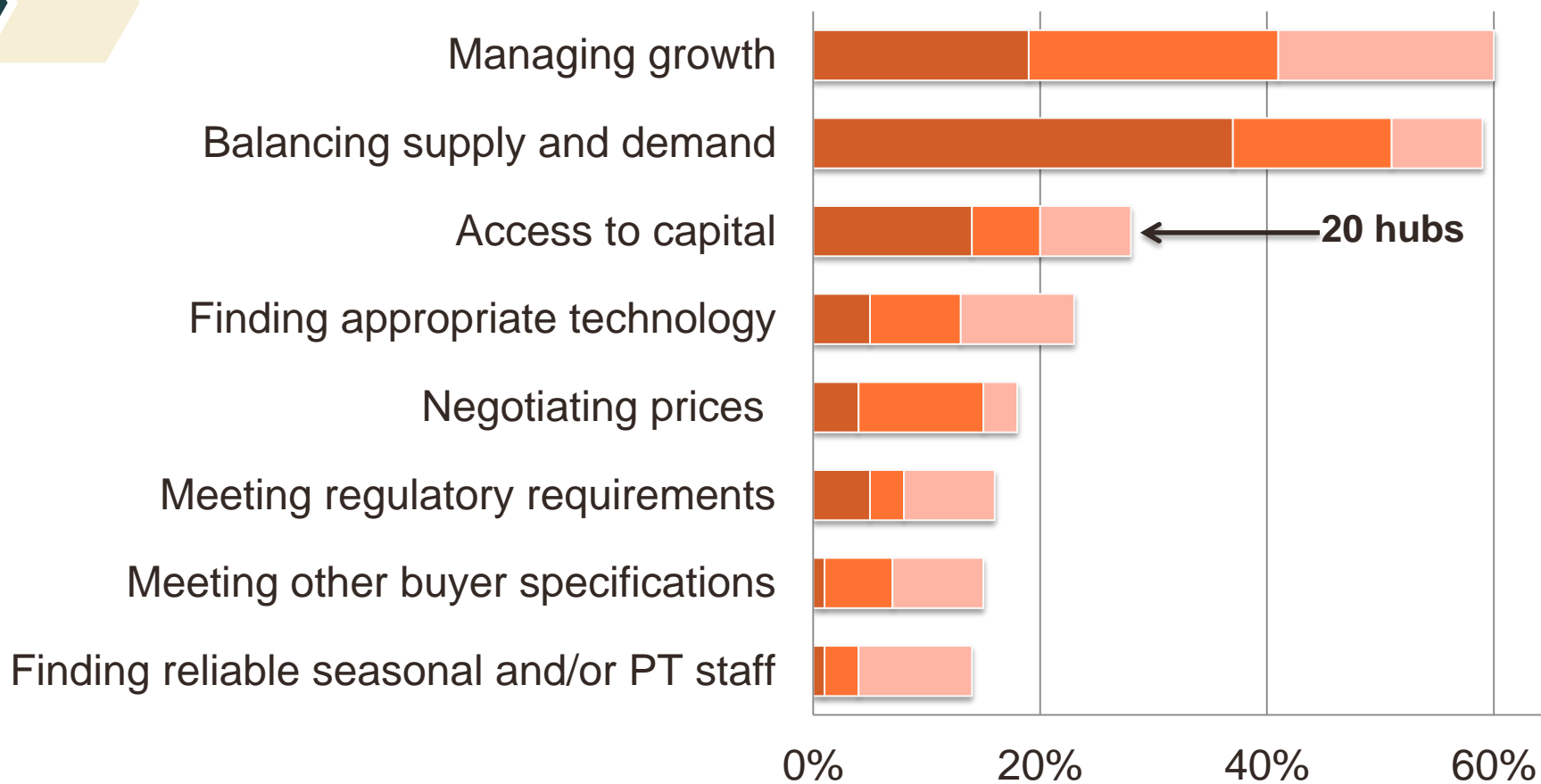
## Top Challenges (N=79)



■ Greatest Challenge ■ Second Greatest Challenge ■ Third Greatest Challenge

# FINDINGS: CHALLENGES & BARRIERS TO GROWTH

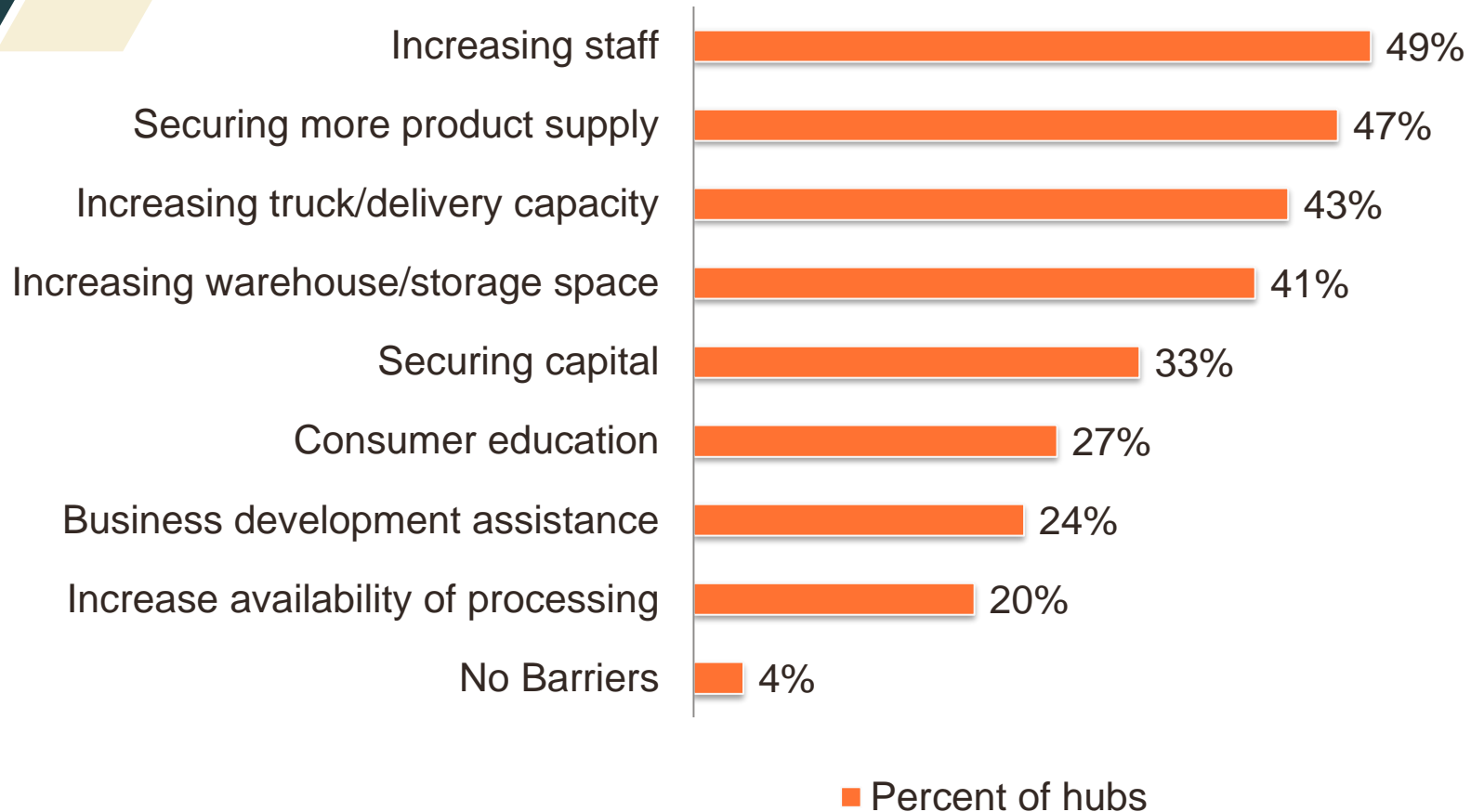
## Top Challenges (N=79)



■ Greatest Challenge ■ Second Greatest Challenge ■ Third Greatest Challenge

# FINDINGS: CHALLENGES & BARRIERS TO GROWTH

## Barrier to Growth (N=76)







# CONCLUDING THOUGHTS

---

- **FOOD HUBS ARE FINANCIALLY VIABLE BUSINESSES**
  - Food hubs with varying years of service and operational structures (including nonprofits) were observed generating a positive cash flow.
  - Almost all food hubs believe that the demand for their products and services is growing.

# CONCLUDING THOUGHTS

---

- **FOOD HUBS ARE FINANCIALLY VIABLE BUSINESSES**
  - Food hubs with varying years of service and operational structures (including nonprofits) were observed generating a positive cash flow.
  - Almost all food hubs believe that the demand for their products and services is growing.
  
- **BUT CHALLENGES STILL EXIST**
  - Hubs faced barriers that kept them from meeting this demand.
    - Managing growth
    - Balancing supply and demand



# CONCLUDING THOUGHTS

---

## More Research Needed:

- On less successful food hubs
- On food hub partnerships with other/parent organizations
- On the impacts that food hubs are having on producers
- On the impact that management skills have on food hub success



# FULL REPORT

---

The full report of survey findings is available in 2 places:

CRFS website: [www.foodsystems.msu.edu](http://www.foodsystems.msu.edu)

NFGN's food hub website: [www.foodhub.info](http://www.foodhub.info)

## Other topics covered in full report include:

- Food hubs values and mission statement analysis
- Exploration of local and regional aspects of food hubs  
Infrastructure use
- Food hub expenses
- Revenue sources used to begin and continue operations
- Services and activities of food hubs
- Comparisons of some of our findings with a 2011 survey  
from the Collaboration



# 2013 NATIONAL FOOD HUB SURVEY – INITIAL FINDINGS

---

Micaela Fischer  
Graduate Affiliate, CRFS  
fisch208@msu.edu



MSU CENTER *for* REGIONAL FOOD SYSTEMS



# Presentation Outline



- Technical Orientation
- Welcome / Introduction
- The Survey: Motivation
- The Survey: Findings
- **The Survey: Implications**

**John Fisk**

*Wallace Center at Winrock  
International*



- Questions and Answers
- Upcoming Opportunities, etc.



# NATIONAL FOOD HUB CONFERENCE

Save the date!

March 26-28

Raleigh/Durham, NC

Pre-conference tours, panels, networking,  
technical assistance opportunities, more...

Details soon.

# Questions and Answers



**Rich Pirog**

*Center for Regional Food Systems, MSU*  
*[rspirog@msu.edu](mailto:rspirog@msu.edu)*



**Micaela Fischer**

*Center for Regional Food Systems, MSU*  
*[fisch208@anr.msu.edu](mailto:fisch208@anr.msu.edu)*



**John Fisk**

*Wallace Center at Winrock International*  
*[contact@ngfn.org](mailto:contact@ngfn.org)*





# Presentation Outline



- Technical Orientation
- Welcome / Introduction
- The Survey: Motivation
- The Survey: Findings
- The Survey: Implications
- Questions and Answers
  
- **Upcoming Opportunities, etc.**

# Webinars are Archived



## TOPICS!

A screenshot of the National Good Food Network website. The page has a blue header with the title "NATIONAL GOOD FOOD NETWORK" and navigation links: "home", "resources", "regional lead teams", "news", "events", "about", and a search bar. Below the header, there is a "NGFN Database" section with a list of "ALL SUBJECTS" including: "Aggregation / Distribution", "Seedlings / Planting", "Crops", "Farm to School", "Marketing", "Food Safety", "Funding", "Innovation", "Policy", "Processing / Value Add", "Retail / Foodservice", "Social Justice / Food Access", "Training / Education", "Value Chains", "Food Safety", "Research", and "Network News". A dashed arrow points from the "TOPICS!" text to the "NGFN Webinars" section. The "NGFN Webinars" section contains text about monthly interactive webinars, a link to "Please note: NGFN webinars take place the 3rd Thursday of each month, 1:30-4:45 ET (unless otherwise noted)", a form to suggest a webinar topic, and a "Coming Up" section with two upcoming events: "January 20, 2011: What's Got Results? You Own It! You Grow It!" and "December 16, 2010: Better Bites to 'Eat' with Small, Diverse/Farm-to-Fork". There is also an "Archives" section for the year 2010 with one archived webinar listed.

<http://ngfn.org/webinars>

# NGFN Webinars



- 3<sup>rd</sup> Thursday of each month  
3:30p EST (12:30p PST)

<http://ngfn.org/webinars>

- Oct 17 - Food Hubs and Farm to School
- Nov 21 - Tools for Improving Farmer Financial Skills
- Dec 12 – Food Banks as Regional "Good Food" Partners

# Two Notable Websites



- [www.FoodHub.info](http://www.FoodHub.info)
  - Food Hub “hub”
  - Research, case studies, list and map of hubs across the country, much more.
  
- [www.FoodshedGuide.org](http://www.FoodshedGuide.org)
  - Case study-based business and financial training
  - Includes a “One Page Business Plan” and a “One Page Financial Plan”

# Get Connected, Stay Connected

<http://ngfn.org/database>

New!  
National Good Food Network Database  
Click to learn more

Search  
for:  
Wallace  
Center



contact@  
ngfn.org



@ngfn

# http://ngfn.org



## contact@ngfn.org